[DRAFT COMPLAINT — FOR HHS-OIG, CMS, CONGRESSIONAL SUBMISSION]

TO:

- U.S. Department of Health and Human Services, Office of Inspector General (OIG)
- Centers for Medicare & Medicaid Services (CMS)
- CMS Beneficiary Ombudsman
- U.S. Senate Subcommittee on Primary Health and Retirement Security
- U.S. House Committee on Energy and Commerce — Health Subcommittee

FROM: James Wasil\ Resident of CNMI (Saipan)\ Stroke survivor with hemiparesis and partial mobility\ Social Security and Medicare recipient

SUBJECT: URGENT COMPLAINT — SYSTEMIC FRAUD, DISCRIMINATION, RETALIATION AND MEDICAL RIGHTS VIOLATIONS BY CNMI OFFICE ON AGING, MEDICAID AGENCIES, AND AFFILIATED ACTORS

DATE: Aug 6th. 2025

SUMMARY:

This complaint exposes a chain of ongoing civil rights violations, retaliation, and denial of federally mandated healthcare benefits to a disabled Medicare recipient following a jurisdictional transfer from Ohio to the Commonwealth of the Northern Mariana Islands (CNMI). These denials resulted in catastrophic income loss, healthcare disruption, harassment, and housing instability.

KEY ISSUES:

1. **QMB/Medicaid Transfer Failure and SSA Overcharge**

2. I was previously covered under Medicaid and SLMB/QMB in Ohio. Upon moving to CNMI in early 2025, I began the changeover process in good faith.

3. Susan Satur (Center for Independent Living, CNMI) mishandled my Medicare/Medicaid transfer, failing to file or confirm it properly.
4. Despite SSA documentation stating that the transition would be recognized by June 2, 2025, no acknowledgment was made.

5. As a result, SSA charged me \$348 by August 1 for Medicare premiums I could not afford. This occurred despite my verified low-income status and qualifying disability.

6. **Discriminatory Termination of Services by Office on Aging (OOA)**

7. I was approved on Feb 11, 2025, for disability-based food assistance through the CNMI OOA.

8. On May 28, I met with Susan Satur, who expressed disbelief that I was receiving help. The next day, May 29, Evelyn Fleming-David (OOA) abruptly cut off all services, citing an age excuse (under 60).
9. This age-based cutoff ignored federal ADA protections for disabled individuals under 60 and retaliated for asserting my rights.
10. **Negligence, Gaslighting, and Bureaucratic Obstruction**
11. I was repeatedly misled by the CNMI Medicaid office. Each call yielded conflicting answers; I was told my application was fine, but no progress was made.
12. I followed all proper steps, but the system functioned like a closed loop of avoidance and delay.
13. **Harassment, Slander, and Hostile Environment**
14. I was defamed by my landlord, who accused me of making noise during days I was not home.
15. Office on Aging staff repeated slanderous gossip, implying drug or alcohol use based on my disability symptoms (aphasia, mobility issues).
16. Taxi drivers charge me more because I am white and foreign; stores do the same.
17. **Extreme Poverty and Unlivable Conditions**
18. My monthly income is \~\$1300, with rent exceeding \$625 and utilities \$110–\$180. This leaves me with no room for food, transportation, or medical needs.
19. My NAP assistance is \$41/month. Due to being charged triple at stores as a foreigner, it equates to \$13.66/month.
20. I collapsed from heat and hunger in a store parking lot. No follow-up or care was provided.
21. **Pattern of Racial and Disability-Based Exclusion**
22. I was told I would not be eligible for Section 8 because I am a "foreigner."
23. My disability (stroke, hemiparesis, aphasia, visual and mobility impairment) was repeatedly treated as suspect or invalid.
24. There is a clear and coordinated pattern of racial exclusion and disability-based harassment.

REQUEST FOR FEDERAL ACTION:

- Investigate misconduct by Susan Satur, Evelyn Fleming-David, and others for retaliation, mishandling federal health data, and obstruction of Medicaid transfers.
- Reverse SSA's \$348 deduction and requalify me for QMB or SLMB benefits as I held in Ohio.
- Audit CNMI Medicaid and OOA for denial of benefits to federally eligible disabled residents.

• Enforce civil rights protections for disabled individuals under 60 in all territories, including CNMI.
• Hold involved parties accountable for harassment, slander, and coordinated exclusion.

SUPPORTING DOCUMENTS:

• SSA notice of \$348 Medicare deduction
• Medicaid transition correspondence from Ohio
• Emails from CNMI OOA confirming sudden service termination
• Detailed timeline and breakdown of costs, housing situation, and medical needs

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I declare under penalty of perjury that the information above is accurate and complete to the best of my knowledge.

Sincerely,\ **James Wasil**